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9. We reserve the right to turn away papers if they are suspected to violate copyright agreements or appear to include suspicious content. We are not responsible for clearing your text of stolen content.
10. We are not responsible for any circumstances beyond our control that prevent the fulfillment of services: i.e., server malfunctions, email failures or power outages. Such instances are not cause for reimbursement of funds.
11. Our editors edit all texts in accordance with the Chicago Manual of Style.